

REFERENCES

- Aarseth, E. (2003). We all want to Change the World: The Ideology of Innovation in Digital Media. In G. Liestol, A. Morrison, & T. Rasmussen (Eds.). Digital Media Revisited: Theoretical and Conceptual Innovations in Digital Domains (pp. 415-439). London: MIT Press.
- Abdullah, Asma. (1996). Going Glocal: Cultural dimensions in Malaysian Management. Kuala Lumpur, Malaysia. Malaysia Institute of Management.
- Abdullah, Asma. (1992). Understanding the Malaysian Workforce. Kuala Lumpur, Malaysia. Malaysia Institute of Management.
- Anderson, T., Kanuka, H. (1997). On-line forums: New platforms for professional development and group collaboration. Journal of Computer Mediated Communication. 3 (3) New York Press. Available: <http://jcmc.indiana.edu/vol3/issue3/anderson.html> [2007, Jan. 21].
- Allen, B. J. (1995). Gender and computer-mediated communication. Sex Roles, 32 (7/8), 557–563.
- Arbaugh, J. B. (2000). An exploratory study of the effects of gender on student learning and class participation in an internet-based MBA course. Management Learning, 31(4), 503-519.
- Arcidiacono, F. (2007). Studying the practice of cooperation and collaboration within an international research project on the everyday lives of families. Integrative Psychological Behavioral Science 41 (2), 139–153.
- Asmawi, A. (2008). Enhancing reflective practice among TESL teacher trainees using the blog. In Shafaei, A. & Nejati, M. (Eds.). Global Practice of Language Teaching: Proceedings of the 2008 International Online Language Conference. (pp. 51 – 60). Universal-Publishers.com.
- Asuncion-Lande, N. C. (1990). Intercultural communication. In G. L. Dahnke and G. W. Clatterbuck (Eds.). Human Communication: Theory and Research (pp.208-225). Belmont: Wadsworth Publishing Company.
- Austin, J. L. (1962). How to Do Things with Words. Oxford: Oxford University Press.
- Bausch, P., Haughey, M., & Hourihan, M. (2002). We Blog: Publishing Online with Weblogs. Hoboken, New Jersey: John Wiley & Sons.
- Barab, S. A., Thomas, M. K., & Merrill, H. (2001). Online learning: From information dissemination to fostering collaboration. Journal of Interactive Learning Environments, 12(1), 105-143.

- Barton, S.M., Corbit, B., Nguyen, L., & Pensynski, K. (2006). Cultural factors behind the growth of e-learning in Malaysia: Academic Guanxi. 17th Australasian Conference in Information System. 6-8 Dec 2006, Adelaide. Available: <http://aiselaisnet.org/acis2006/27>. [2008, Nov. 25].
- Baron, N. S. (1998). Letters by phone or speech by other means: the linguistics of e-mail. Language and Communication, 18, 133-170.
- Baym, N. K. (2006). Interpersonal Life Online. In S. Livingstone & L. Lievrouw (Eds.), The Handbook of New Media, Student Edition. Sage Publications
- Baym, N. K. (1996). Agreements and disagreements in a computer-mediated discussion. Research on Language and Social Interaction, 29(4), 315–345.
- Becker, B., & Mark, G. (2002). Social Conventions in Computer Mediated Communication: A Comparison of Three Online Shared Virtual Environments. In R. Schroeder (Ed.). The Social Life of Avatar Presence and Interaction in Shared Virtual Environments (pp. 19-62). Springer.
- Benedikt, M. (Ed.). (1991). Cyberspace: First Steps. Cambridge, Mass: MIT Press.
- Bennett, B., Hoffman, D., Nicola, J., & Prakash, C. (1989). Structure from two orthographic views of rigid motion. Journal of the Optical Society of America, 6, 1052-1069.
- Blum, K. (1999). Gender differences in asynchronous learning in higher education: Learning styles, participation barriers and communication patterns. Journal of Asynchronous Learning, 3(1). Available: <http://www.sloan.org/publications/jaln/v3n1/index.asp>. [2007, Jan. 14]
- Bordia, P. (1996). Studying verbal interaction on the Internet: The case of rumor transmission research. Behavior Research Methods, Instruments & Computers, 28 (2) 148-151.
- Borg, E. (2003). Key Concepts in ELT: discourse community. English Language Teaching (ELT) Journal, 57(4). Available: <http://eltj.oxfordjournals.org/cgi/reprint/57/4/398.pdf>. [2006, Oct. 2].
- Brown, A., & Davis N.E. (2004) Intercultural learning through digital media: The development of a transatlantic doctoral student community. In Brown A. & Davis N.E. (Eds.) (2004). Digital technology, communities and education. World Yearbook in Education 2004 (pp.234-247). London: Routledge.
- Brown, P., & Levinson, S. (1978). Politeness: Some Universals in Language Usage. Cambridge University Press.
- Brown, G., & Yule, G. (1983). Discourse Analysis. Avon: Cambridge University Press.

- Burhanudeen, H. (2003). Factors Influencing the Language Choices of Malay Malaysians in the Family, Friendship and Market Domains. Journal of Languages and Linguistics, 2(2) 224 – 245.
- Burge, E. J. (1994). Learning in a computer conferenced contexts: The learner's perspective. Journal of Distance Education, 9(1), 19-43. Available: <http://www.cade.athabascau.ca/vol9.1/burge.htm>. [2006, June 15].
- Burke, M. & Kraut, R. (2008). Mind Your Ps and Qs: The Impact of Politeness and Rudeness in Online Communities. Available: <http://www.thoughtcrumbs.com/publications/328-burke.pdf>. [2010, Jan 10]
- Bunz, U & Cambell, S.W (2004). Politeness Accommodation in Electronic Mail. Communication Research Reports, 21, (pp. 11-25).
- Chapelle, C. A. (1998). Multimedia call: Lessons to be learned from research on instructed SLA. Language Learning and Technology, 2 (1), 22-34.
- Chester, A. (2004). Presenting the self in cyberspace: Identity Play in Moos. PhD Thesis, Department of Philosophy, University of Melbourne. Available: eprints.infodiv.unimelb.edu.au/archive/00000534/01/chester.pdf. [2005, Aug. 25].
- Chau, M. and Xu, J. (2008). Using Web Mining and Social Network Analysis to Study the Emergence of Cyber Communities in Blogs. In H. Chen, E.
- Reid, J. Sinai, A. Silke, & B. Ganor (Eds). Terrorism Informatics: Knowledge Management and Data Mining for Homeland Security. (pp. 473-494). Springer.
- Chuang, H. H. (2008). Weblog-based Electronic Portfolios for Student Teachers. Taiwan Education Technology Research Development. Boston: Springer.
- Coates, J. (1996). Women Talk: Conversation between Women Friends. Oxford: Blackwell.
- Cornbleet, S. & Carter, R. (2001). The Language of Speech and Writing. London: Routledge.
- Collier, M. J. (1989). Cultural and intercultural communication competence. Current approaches and directions for future research. Intercultural Journal of Intercultural Relations, 13, 287-302.
- Cook, G. (1989). Discourse: A Scheme for Teacher Education. Hong Kong: Oxford University Press.
- Creswell, J. W. (2003). Research design: Qualitative, quantitative, and mixed methods approaches (2nd ed.). Thousand Oaks, CA: Sage Publications.

- Crowston, C., & Kammerer, E. (1998). Communicative style and gender differences in computer-mediated communications. In B. Ebo (Ed.), Cyberghetto or cybertopia? Race, class, and gender on the Internet (pp. 185-203). Westport, CT: Praeger.
- Crystal, D. (2001). Language and the Internet. Cambridge: Cambridge University Press.
- David, M. K. (2007). A Guide for the English Language Teacher: A Malaysian Perspective Malaysia. Malaysia: Strategic Information and Research Development Centre. Petaling Jaya. Selangor.
- David, M. K. & Kow. Y. C. (2002). Constructing Ethnic Identity: The Multilingual Matrix of Malaysian Newspapers. Knowledge & Discourse on disciplinary Futures, Proceedings of 2nd International Conference, Hong Kong. Available: <http://ec.hku.kd2proc/default.asp>. [2006, July 15].
- Davidson-Shivers, G. V., Morris, S., & Sriwongkol, T. (2003). Gender differences: Are they diminished in on-line discussions? International Journal on E-Learning, 2(1), 29–36.
- David, M. K. (2010). Social Capital and Common Ground for fostering Ethnic Relations. In M. K. David, M. James, Y. M. Ngeow, M. L. Lean & W. T. M. Yee (Eds.). Ethnic Relations and Nation Building: The Way Forward (pp.35-46). Strategic Information and Research Development Centre. Petaling Jaya. Selangor.
- Davis, B. H., & Brewer, J. P. (1997). Electronic Discourse: Linguistic Individuals in Virtual Space. New York: State University of New York Press.
- Davis, N.E., & Cho, M.I. (2005). Intercultural competence for future leaders of educational technology. Interactive Educational Multimedia [online refereed journal], 10, 1-22. Available: <http://www.ub.es/multimedia/iem/>. [2007, Jan. 14].
- Davis, N., Cho, M. O., & Hagenson, L. (2005). Intercultural competence and the role of technology in teacher education. Contemporary Issues in Technology and Teacher Education [Online serial], 4(4). Available: <http://www.citejournal.org/vol4/iss4/editorial/article1.cfm>. [2007, Jan.14].
- Devito. J. A. (2000). Human Communication-The Basic Course. New York: Longman.
- Diane, K. I., & Phil, B. (2008). Gender Speak: Personal Effectiveness in Gender Communication (4th Edition). Pearson Education.
- Dillenbourg, P., Baker, M., Blaye, A., & O'Malley, C. (1996). The evolution of research on collaborative learning. In E. Spada & P. Reiman (Eds.), Learning in humans and machine:Towards an interdisciplinary learning science, (pp. 189–211). Oxford: Elsevier.
- Dudley-Evans, A. and St. John M.J. (1998) Developments in English for Specific Purposes: A Multi-disciplinary Approach. Cambridge: Cambridge University Press.

- Duthler, K. W. (2006). The politeness of requests made via email and voicemail: Support for the hyperpersonal model. *Journal of Computer-Mediated Communication*, 11 (2), article 6. Available: <http://jcmc.indiana.edu/vol11/issue2/duthler.html>. [2006, Dec. 28].
- Ellis, D.G. (1999). From Language to Communication. London:Lawrence Erlbaum Associates Publishers.
- Evans, I. H. N. (1922). Among Primitive Peoples in Borneo. Seeley, Service & Co. London.
- Ibrahim, Faisal. & Narimah Ismail. (2007) Communication style among organizational peers, Paper presented in the School of Media and Communication Studies Conference, Universiti Kebangsaan Malaysia, 20 – 22 Ogos 2007.
- Falk, J. (1995). The meaning of the web. In proceedings of AusWeb95 (Ballina, South Wales, Australia, April 30 - May 2, 1995). Available: <http://www.scu.edu.au/ausweb95/papers/sociology/falk> [2005, Aug. 14].
- Fahy, P. (2002). Epistolary and expository interaction patterns in a computer conference transcript. Journal of Distance Education, 17(1), 20–35.
- Finegan, E. (1999). Language: Its Structure and Use. United States of America: Harcourt Brace College Publishers.
- Freed, A. F., & Greenwood, A. (1996). Women, men, and type of talk: What makes the difference? Language in Society, 25(1), 1-26.
- Garland, D., & Martin, B. N. (2005). Supporting learning style online: Research findings show the way. Proceedings in the 19th Annual Conference on Distance Teaching and Learning. Available: http://www.uwex.edu/disted/conference/Resource_library/proceedings/03_18.pdf [2007, Jan.5].
- Georgakopoulou, A., & Goutsos, D. (2004). Discourse Analysis: An Introduction (2nd ed.). Edinburgh: Edinburgh University Press.
- Gilbert, M.C. (2008). Social Networking Strategies and Tactics. The Gilbert Centre. Available: http://www.gilbert.org/programs/workshops/seminars/SNST_2009, Jan. 17]
- Grice, P. (1975). Logic and Conversation. In Cole & Morgan (Eds.). Syntax and Semantics 3: Speech Acts (pp. 41-58). New York: Academic Press.
- Gudykunst, W. B. (1993). Towards a Theory of Effective Interpersonal and Intergroup Communication. In R.L. Wisemen & J. Koester (Eds). Intercultural Communication Competence (pp. 33-70). New Delhi. Sage Publications.

- Guinee, W. (2005). Race, Ethnicity, and Ethnic Relations: A Malaysian Case Study. Available: <http://mymalaysia.wordpress.com/2006/>. [2007, April 18].
- Gumperz, J. (1982). Discourse Strategies. Cambridge: Cambridge University Press.
- Gunawardena, C.N. (1995): Social presence theory and implications for interaction and collaborative learning in computer conferences. International Journal of Educational Telecommunications, 1(2), 147-166.
- Goddard, C. (1997). Cultural values and 'cultural scripts' of Malay (Bahasa Melayu). Journal of Pragmatics, 27, 183-201.
- Hara, N., Bonk C. J., and Angeli, C. (1998). Content Analysis of Online Discussion in an Applied Educational Psychology. Netherlands: Kluwer Academic Publishers.
- Hendrick, S., & Örnberg, T. (2004). The Weblog as an Immersive Space: Moblogging Jokkmokk 2004. The European Conference on Weblogs. Available: www2.humlab.umu.se/jokkmokk2004/main.htm. [2006, June 15].
- Herring, S. (1993). Gender and democracy in computer-mediated communication. Electronic Journal of Communication, 3 (2). Available:<http://ella.slis.indiana.edu/~herring/ejc.txt>. [2006, Jan. 30].
- Herring, S. (1994). Gender Differences in Computer-Mediated Communication: Bringing Familiar Baggage to the New Frontier. Keynote talk at panel entitled "Making the Net *Work*: Is there a Z39.50 in gender communication?". American Library Association Annual Convention. Miami.
- Herring, S. (1996). Two variants of an electronic message schema. In S. Herring (Ed.),Computer-mediated communication: Linguistic, social and cross-cultural perspectives, (pp.81–106). Amsterdam: John Benjamins.
- Herring, S. C. (1999). Interaction Coherence in CMC. Journal of Computer Mediated Communication, 4 (4). Available:<http://jcmc.indiana.edu/vol4/issue4/herring.html> [2006, Jan. 30].
- Herring, S. (1999). The rhetorical dynamics of gender harassment online. The Information Society, 15(3), In L.J.Gurak (Ed.) Special issue on the Rhetorics of Gender in Computer-Mediated Communication, (pp.151-167)
- Herring, S. C. (2000). Gender differences in CMC: Findings and implications. Computer Professionals for Social Responsibility Journal, 18 (1). Available: <http://www.cpsr.org/issues/womenintech/herring/> [2006, Jan 15].
- Herring, S.C. (2001). Computer-mediated discourse. In D. Schiffrin, D. Tannen, and H. E. Hamilton (Eds.). The Handbook of Discourse Analysis (pp. 612-634). Oxford Blackwell Publishers. Available: <http://ella.slis.indiana.edu/~herring/cmd.pdf>. [2006, July 3]

- Herring, S., Brown, C. & Koc, Y. (2002). Examining computer-mediated discussions of a multimedia case study of mathematics teaching. In C. Crawford et al. (Eds.), Proceedings of Society for Information Technology and Teacher Education International Conference 2002 (pp. 2039-2043). Chesapeake, VA: AACE.
- Herring, S. C. (2004). Computer-mediated discourse analysis: An approach to researching online behavior. In: S. A. Barab, R. Kling, and J. H. Gray (Eds.), *Designing for Virtual Communities in the Service of Learning* (pp. 338-376). New York: Cambridge University Press. Preprint: Available: <http://ella.slis.indiana.edu/~herring/cmda.pdf>. [2006, April 14].
- Herring, S. C., Scheidt, L. A., Bonus, S., and Wright, E. (2004). Bridging the gap: A genre analysis of weblogs. Proceedings of the 37th Hawai'i International Conference on System Sciences (HICSS-37). Los Alamitos: IEEE Computer Society Press. Available: <http://www.blogninja.com/DDGDD04.doc> [2006, Jan. 30]
- Herring, S. C., Kouper, I., Paolillo, J. C., Scheidt, L. A., Tyworth, M., Welsch, P., Wright, E., and Yu, N. (2005). Conversations in the blogosphere: An analysis "from the bottom up." Proceedings of the Thirty-Eighth Hawai'i International Conference on System Sciences (HICSS-38). Los Alamitos: IEEE Press. <http://ella.slis.indiana.edu/~herring/blogconv.pdf> [2006, April 14].
- Herring, S. C., and Paolillo, J. C. (2006). Gender and genre variation in weblogs. Journal of Sociolinguistics, 10(4), 439-459. Available: <http://ella.slis.indiana.edu/~herring/jslx.pdf> [2006, Jan 15].
- Hewitt, J. P., & Hewitt, M. L. (1986). Introducing sociology: A Symbolic Interactionist Perspective. New Jersey: Prentice-Hall, Inc.
- Hinner, M. B. (1998). The importance of intercultural communication in a globalized world. Available:<http://www.bwl.tu-freiberg.de/englisch/forschung/Global.pdf>. [2005, August 22].
- Hirschman, C. (1986). The Making of Race in Colonial Malaya: Political Economy and Racial Ideology. Sociological Forum 1 (2), 330-361.
- Holmes, D. (1997). Virtual identity: Communities of Broadcast, Communities of Interactivity. In D. Holmes (Ed.). Virtual Politics: Identity and Community in Cyberspace (pp. 26-45). London: Sage.
- Holmes, J. (1995) Women, Men and Politeness. London: Longman.
- Huffaker, D. (2004). Gender Similarities and Differences in On-line Identity and Language Use among Teenage Bloggers. Master's thesis, Graduate School of Arts and Sciences, Georgetown University. Available: <http://homepages.inf.ed.ac.uk/s9553330/papers/thesis.pdf>. [2006, Feb 5].

- Hussain, A. (1990). Kamus simpulan Bahasa. (Edisi Kedua). Kuala Lumpur: Dewan Bahasa dan Pustaka.
- Hsiung, R. C. (2000). The best of both worlds: An online self-help group hosted by a mental health professional. *Cyber Psychology & Behavior*. 3(6):935–950.
- Im, E. O. & Chee, W. (2006) An online forum as a qualitative research method: Practical issues. *Nursing Research*, 55 (4) 267-273
- Ibrahim F. & Ismail, N. (2007) Communication style among organizational peers, Proceedings of Mention Conference School of Media and Communication Studies, Universiti Kebangsaan Malaysia. Available:<http://sssums.files.wordpress.com/2007/11/communication-styles-among-organizational-peers.pdf>. [2009, Dec. 15].
- IJsselsteijn, W. A., & Riva, G. (2003). Being there: The experience of presence in mediated environments. In G. Riva, F. Davide & W. A. IJsselsteijn (Eds.), *Being There: Concepts, Effects and Measurements of User Presence in Synthetic Environments* (pp. 3-16). Amsterdam: IOS Press. Online: <http://www.emergingcommunication.com/volume5.html>. [2005, Feb. 5].
- Jacobson, D. (2002). On theorizing presence. *The Journal of Virtual Environments*, 6(1) Available: www.presence-research.org/papers.html. [2005, Dec. 16].
- Jaffe, J. M., Lee, Y., Huang, L., & Oshagan, H. (1999). Gender identification, interdependence, and pseudonyms in CMC: Language patterns in an electronic conference. *The Information Society*, 15 (4), 221-234.
- Jedin M.H. and Saad M. N. (2006). A preliminary study on gender and learning styles in Malaysian higher learning institution: Evidence from a cultural perspective. *HERDSA*. Available: www.herdса.org.au/wp-content/uploads/conference/2006/Haniff.pdf. [2008, March 16].
- Job-Sluder, K. & Barab, S. A., (2009) Shared “We” and Shared “They” Indicators of Group Identity in Online Teacher Professional Development. In S. A. Barab, R. Kling, & J. H. Gray (Eds). *Designing for Virtual Communities in the Service of Learning*. Cambridge University Press
- Johnstone, B. (2002) *Discourse Analysis*. Blackwell Publishing.
- Johnson, R. B., & Onwuegbuzie, A. J. (2004). Mixed methods research: A research paradigm whose time has come. *Educational Researcher*, 33(7), 14-26. Available: http://www.aera.net/pubs/er/pdf/vol33_07/03ERv33n7_Johnson.pdf. Retrieved[2008, December 6]
- Johnson, D., & Johnson, R. (1992). *Creative controversy: Intellectual challenge in the classroom*. Edina, MN: Interaction Book Company.

- Joshua's Project (2002). Bajau, West Coast of Brunei Ethnic People Profile. Available: www.joshuaproject.net. [2007, March 10].
- Jones, S. J. (2006). Blogging and ESL Writing: A Case Study of How Students Responded to the Use of Weblogs as a Pedagogical Tool for the Writing Process Approach in A Community College ESL Writing Class. PhD. Thesis, University of Texas. ProQuest Information and Learning Company
- Kiesler, S., Siegel, J., & McGuire, T. (1984). Social psychological aspects of computermediated communication. American Psychologist, 39, 1123-1134.
- Kim, Min-Sun (1993), Culture-Based Interactive Constrainta in Explaining Intercultural Strategic Competence. In R.L. Wisemen & J. Koester (Eds). Intercultural Communication Competence (pp. 132-150). New Delhi. Sage Publications
- King, V. T. (1978). Essays on Borneo Societies. Oxford University Press.
- Kinkus, J. F. (2002). Science and Technology Resources on the Internet Computer Security. Available: <http://www.istl.org/02-fall/internet.html>. [March 26, 2006].
- Kollock, P., Smith, M.A. (1999). Communities in cyberspace. In M.A. Smith, K. Peter, (Eds.). Communities in cyberspace. London: Routledge.
- Kow, Y. C. (2006). Negation and the role of gender and ethnic identity in discourse of Malaysian children. Multilingua - Journal of Cross-Cultural and Interlanguage Communication. 25,(2) 9–25. Available: <http://www.reference-global.com>. [2007, Nov. 25].
- Knoblauch, H. (2001). Communication, contexts and culture. A communicative constructivist approach to intercultural communication. In A. D. Luzio, S. Günthner, & F. Orletti (Eds.). Culture in Communication. Analyses of Intercultural Situations (pp. 3-33). Amsterdam/Philadelphia: John Benjamins
- Kramsch, C. (1998). Language and Culture. Hong Kong: Oxford University Press.
- Kuehn, S.A. (1994). Computer-mediated communication in instructional settings: A research agenda. Communication Education, 43, 171-183.
- Lakoff, R. (1973). The Logic of Politeness: Or, Minding your P's and Qs. In C. Corum et al. (Eds.), Papers from the Ninth Regional Meeting of the Chicago Linguistic Society (pp.292-305). Chicago Linguistic Society.
- Lakoff, R. (1975). Language and Woman Place. New York: Harper & Row.
- Lasimbang, R. & Kinajil, T. (2008). Changing the language ecology of Kadazandusun:The role of Kadazandudun foundation. In A. Liddicoat, B. Richard (Eds.) Language

Planning and Policy: Language Planning in Local Contexts (171-182). Multilingual Matters.

Lasimbang, R (1997). The problem and prospects facing Kadazandusun mother tongue education, paper presented at seminar on Mother Tongue Education of Ethnic Minorities in Malaysia: Problems and Prospects, Kuala Lumpur, 1-2 November 1997

Latisha A.S., Norizul A., Nazira O. (2010). SMS Language and College Writing: The Languages of the College Texters. International Journal of Emerging Technologies in Learning, 5(1) 26–31.

Leech G. (1983). Pragmatics. Cambridge: Cambridge University Press

Lewis , C., & Fabos, B. (2005). Instant messaging, literacies and social identities. Reading Research Quarterly, 40 (4) 470-501.

Liang, B. Y. (1985) The traditional world-view of the indigenous peoples of Sabah. In Osman, Mohd Taib (Ed). Malaysian World-View. Institute of South Asian Studies.

Lombard, M., & Ditton, T. (1997). At the heart of it all: The concept of presence. Journal of Computer Mediated-Communication, 3(2). Available: <http://www.ascusc.org/jcmc/vol3/issue2/lombard.html>. [2005, July 23].

Lube, B. A., & Puth, G. (1994). Public Relations in South Africa. Butterworths: Durban.

Mahathir, M. (1970). The Malay dilemma. Kuala Lumpur: Times Books International.

Martin N. J. (1993). Intercultural Communication Competence. In R.L. Wisemen & J. Koester (Eds). Intercultural Communication Competence (pp. 16-29). NewDelhi. Sage Publications

Matsumoto, D., Yoo, S.H., & LeRoux, J.A. (2005). Emotion and Intercultural Communication. In H. Kotthoff & H. Spencer-Oatley (Eds.). Available: http://www.kwansei.ac.jp/Contents_5288_0_13_0_4.html [2005, Dec.18].

Maltz, D. N., & Borker, R. A., (1982). A Cultural approach to male-female miscommunication. In J. Gumperz (Ed.). Language and Social Identity (197-216). Cambridge.

Mangenot, F. (2006). Collective activity and tutor involvement in e-learning environments for language teachers and learners. The Computer Assisted Language Instruction Consortium 23, (3) Available: http://halshs.archives-ouvertes.fr/docs/00/06/55/56/PDF/Mangenot-Nissen_Calico_2006.pdf. [2008, Nov. 25]

Markel, S. (1999). Gendered Voices: Provocateur in an on-line virtual conference course for in-service teachers. Paper presented at the 1999 Ed-Media Conference. Available: <http://www.aace.prg/comf/site/sample.pdf>. [2007, Jan. 20].

- Marsha, L. M. (2007) Social Support in Cyberspace. The HDlighthouse. Available: <http://www.hdlighthouse.org>. [2008, Feb. 25].
- Maynard, D.W., & Peräkylä, A. (2003). Language and social interaction. In De L. John (Ed.). Handbook of Social Psychology (233-258). New York: Kluwer Academic/Plenum.
- McConnell, D. (1997). Interaction patterns of mixed sex groups in educational computer conferences. Part I -Empirical Findings. Gender and Education, 9, 345–363.
- McMillan, S.J. (1998). Who pays for content? Funding in interactive media. Journal of Computer-Mediated Communication, 4 (1). Available: <http://www.ascusc.org/jcmc/vol4/issue1/mcmillan.html> [2006, Sept. 9].
- Miller, J. & Durndell A., (2004). Gender, language and computer-mediated communication. In K. Morgan, C.A. Brebbia, J. Sanchez, A. Voiskounsky (Eds.). Human Perspectives in the Internet Society: Culture, Psychology And Gender (pp. 235-244). Southampton:WIT Press.
- Miller, C. R. & Shepherd, D. (2004): Blogging as social action: A genre analysis of the weblog. In L. Gurak, S Antonijevic, L. Johnson, C. Ratliff, & J. Reyman (Eds.). Into the Blogosphere: Rhetoric, Community, and Culture of Weblogs. University of Minnesota Libraries. Available: http://blog.lib.umn.edu/blogosphere/blogging_as_social_action.html. [2005, Dec. 16].
- Mohd. Ali, J. (2000). Verbal Communication: A Study of Malaysian Speakers. Kuala Lumpur: University of Malaya Press.
- Mohd. Noor, F. N. (2000). Persuasion in Thesis Writing. (Unpublished) PhD. Thesis, University Malaya
- Mohd. Salleh, L. (2006). Communication Competence: A Malaysian Perspective. Human Communication. 11 (3) 303 – 312. Available: <http://www.uab.edu/Communicationstudies/humancommunication/11.3.04.pdf>. [2008, May 5].
- Mohd Yakin, H. S., Mahali, S. N. (2007). Duang: the semiotic interpretation and perception of the Bajau-Sama community in Sabah. Klasik Bajau. Proceedings of the International Conference on Media and Communication (Mention2007): Media, Culture and Society. School of Media and Communication Studies, Universiti Kebangsaan Malaysia.
- Moor, A. de, & Efimova, L. (2004). An argumentation analysis of weblog conversations. Proceedings of the 9th International Working Conference on the Language Action Perspective. Available: <http://www.scils.rutgers.edu/lap04/lap04.htm>. [2005, June 8].
- Morais, E. (1994). Malaysian Business Talk: A Study of Conflict and Non-Conflict in Verbal Interactions. PhD. Thesis, University of Malaya.

- Morand, D. A., & Ocker, R. J. (2003) Politeness theory and Computer-Mediated Communiation: A sociolinguistics approach to analyzing relational messages. Proceedings of the 36th Hawaii International Conference on System Sciences (HICSS '03). Available:<http://www.citeulike.org/tag/cmc>. [2006, April, 14].
- Mulvaney, B.M. (1994). Gender Differences in Communication: An Intercultural Experience. Department of Communication Florida Atlantic University.
- Mulholland, J. (1993). Handbook of Persuasive Tactics: A Handbook of Strategies for Influencing Others through Communication. Routledge.
- Mulholland, J. (1991). The Language of Negotiation: A Handbook of Practical Strategies for Improving Communication. Routledge: New York.
- Nardi, B., Schiano, D., Gumbrecht, M., & Swartz, L. (2004). "I'm blogging this": A closer look at why people blog. Communications of the ACM. Available: <http://www.ics.uci.edu/~jpd/classes/ics234cw04/nardi.pdf>. [2005, Oct. 30].
- Nastri, J., Peña, J., and Hancock, J. T. (2006). The construction of away messages: A speech act analysis. Journal of Computer-Mediated Communication, 1(4). Available:<http://jcmc.indiana.edu/vol11/issue4/nastri.html>. [2008, Nov 25].
- Nierenberg, G. (1973). Fundamentals of negotiating. New York: Hawthorn Books.
- Ngah, E. (2007). Blog-Based Online Journals for English as a Second Language Learners. Master Thesis, Universiti Teknologi Malaysia.
- Ngah, M. N. (1985) Islamic world-view of man, society and nature among the Malays in Malaysia. In Osman, Mohd Taib (Ed). Malaysian World-View. Institute of South Asian Studies.
- Nilsson, S. (2003). The Function of Language to Facilitate and Maintain Social Networks in Research Weblogs. University of Umeå, Sweden. Available: <http://www.eng.umu.se/stephanie/web/LanguageBlogs.pdf>. [2006, Jan 6].
- Nishimura, Y. (2007). Japanese BBS websites as online communities: (im)politeness perspectives, Language and Internet (online). Available: <http://www.languageatinternet.de/articles/2008/1520/nishimura.pdf/> [Nov.25, 2008]
- Noblia, M.V. (1998). The computer mediated communication: A new way of understanding the language. Paper presented in the International Conference of Internet Research and Information for Social Scientists (IRISS) 1998. Bristol:United Kingdom. Available: <http://www.sosig.ac.uk/iriss/papers/paper22.htm>. [2005, June 10].
- Nowson, S., Oberlander, J., & Gill, A. J. (2005). Weblogs, genres, and individual differences. Proceedings of the 27th Annual Conference of the Cognitive Science Society (Stresa, Italy). Available: <http://www.ics.mq.edu.au/~snowson/papers/nowson-cogsci.pdf>. [2007, Jan. 21].

- Nowson, S. (2005). The Language of Weblogs: The Study of Genre and Individual Differences. PhD. Dissertation. University of Edinburgh.
- Omar, A. (1987). Malay in its Sociocultural Context. Kuala Lumpur: Dewan Bahasa dan Pustaka.
- Omar, A. (1990). “Indirectness as a Rule of Speaking”, Working Paper, International Conference on Rules of speaking, Malaysian Association of Modern Languages.
- O'Dowd, R. (2001), In search of a truly global network: The opportunities and Challenges of on-line Intercultural Communication. Computer Assisted Language Learning-Electronic Journal Online 3(1). Available: http://www.lerc.ritsumei.ac.jp/callej/6-1/o_dowd.html. [2005, July 23].
- Osman-Gani & Tan, J. S (2002). Influence of culture on negotiating styles of Asian managers: An Empirical study of major cultural/ethnic groups in Singapore. Thunderbird International Business Review, 44 (6), 819 - 839.
- Osman, Mohd Taib (1985) The traditional Malay socio-political world-view. In Osman, Mohd Taib (Ed). Malaysian World-View. Institute of South Asian Studies.
- Ongkili, J. F. (1999). Kadazan tribal leadership and ethnic consciousness in pre-colonial Sabah. Sabah Society Journal 16. The Sabah Society.
- Ovens, A. (2002). Discourse communities and the social construction of reflection in teacher education. Higher Education Research and Development Society of Australasia (HERDSA). Available: <http://www.ecu.edu.au/conferences/herdsa/main/papers/ref/pdf/Ovens.pdf>. [2006, March 2].
- Parks, M.R., & Roberts, L.D. (1998). “Making MOOsic”: The development of personal relationships online and comparison to their offline counterparts. Journal of Social and Personal Relationship, 15, 517-537.
- Pasternak, B. Ember, C. R., & Ember , M. (1997). Sex, Gender and Kinship: A Cross-Cultural Perspective. New Jersey: Prentice Hall.
- Pearce W. B. (1994). Interpersonal Communication: Making Social Worlds. United States of America: Harper Collins College Publishers Inc.
- Pedro, H. R. (2004). Web Logs and Online Discussions as Tools to Promote Reflective Practice. The Journal of Interactive Online Learning. 3(1), 1-16.
- Pew Internet and American Life Project (2004). Internet: The Mainstreaming of On-line Life. Available: www.pewinternet.org/pdfs/Internet_Status_2005.pdf. [2007, Jan. 8].
- Pilkington, R. (1999). Analyzing educational discourse: the DISCOUNT scheme. Leeds University CBLU Technical report No. 99/2.

- Pogner, Karl-Heinz. (2003). Writing and interacting in the discourse community of Engineering. *Journal of Pragmatics* 35(6), 855-868. Available: www.ucm.es/BUCM/compludoc/W/10308/03782166_6.htm. [2006, Dec.18].
- Pohl, M. & Michaelson, G., (1997). "I don't think that's an interesting dialogue": Computer-Mediated Communication and Gender in Women, Work and Computerization: Spinning a Web from Past to Future, Grundy, A.F., Kohler, D. Oechtering, V. & Peterson, U. (Eds.). *Proceedings of the 6th International IFIP Conference*. Bonn, Germany: Springer.
- Prieto, B., Merelo, J., Alberto, P. & Fernando, T. (2007). Analyzing a Web-Based Social Network Using Kohonen's SOM. *Proceedings of the 9th International Work Conference on Artificial Neural Networks*. June 20 – 22 2007, San Sebastian, Spain.
- Quirk, R., & Greenbaum, S. (1990). *A Student's Grammar of the English Language*. Harlow: Longman.
- Ranjit, K. (1997). *Research Methodology: A Step-by-Step Guide for Beginners*. Melbourne: Addison Wesley Longman.
- Raymond, K. A. (2003). Computer mediated communication - Online intercultural communication. *Intercom*. September-October 2003. 40-41. Available: http://www.stc.org/intercom/PDFs/2003/20030910_40-41.pdf [2007, July 7]
- Rayson, P., Leech, G., & Hodges, M. (1997). Social differentiation in the use of English vocabulary: some analyses of the conversational component of the British National Corpus. *International Journal of Corpus Linguistics*. 2 (1) John Benjamins, Amsterdam/Philadelphia.
- Ruben, B. D. (1976). Assessing communication competency for intercultural adaptation. *Group and Organization Studies*, 1, 334-354.
- Riva, G., & Galimberti C. (1998). Computer Communication: Identity and social interaction in the electronic environment. *Genetic, Social and General Psychology Monographs*. Available: http://www.hendref.org/html/body_mono.html. [2005, June 10].
- Robert, L. D., Smith, L. M., & Pollock, C. M. (1996). Exploring Virtuality: telepresence in text-based virtual environment. *Paper presented at the Cybermind Conference*. Available: <http://web.archive.org/web/200010629220330/psych.curtin.edu.au/people/roberts/> [2006, Jan.15].
- Rodino, M. (1997). Breaking out of binaries: Reconceptualizing gender and its relationship to language in computer-mediated communication. *Journal of Computer-Mediated Communication* 3(3). Available: <http://www.ascusc.org/jcmc/vol3/issue3/rodino.html>. [2006, April. 18].

- Ross, S. R. (1989). Speech Comunication: The Speechmaking System (8th ed.). New Jersey: Prentice Hall.
- Ross, J. A. (1996). Computer communications skills and participation in a computer-intermediate conference course. Paper presented at the Annual Meeting of the American Educational Research Association, New York, NY.
- Rourke, L., Anderson, T., Garrison, D. R., & Archer, W. (2001). Assessing social presence in asynchronous text-based computer conferencing. Journal of Distance Education, 14(1). Available: http://cade.icaap.org/vol14.2/rourke_et_al.html. [2005, Oct. 14].
- Rovai, A.P. (2002). Building sense of community at a distance. The International Review of Research in Open and Distance Learning, 3 (1). Available: <http://www.irrodl.org/content/v3.1/rovai.html>. [2006, Jan. 29].
- Rovai, A. P., & Ponton, M.K. (2003). An examination of sense of classroom community and learning among African American and Caucasian graduate students. Journal of Asynchronous Learning Networks, 9 (3). Available: http://www.sloan-c.org/publications/jaln/v9n3/v9n3_rovai.asp. [2006, Jan. 29].
- Rutter, J., & Smith, G. (2002). Ethnographic Presence in Nebulous Settings: A Case Study. Paper presented to the ESRC Virtual Methods seminar series, Research Relationships and Online Relationships, CROCT, Brunei University, 19 April 2002.
- Saba, V.K., & McCormick, K.A. (2001). Essentials of computers for nurses: Informatics for the new millennium. 3. New York: McGraw-Hill.
- Sade-Beck, L. (2004). Internet ethnography: Online and offline. International Journal of Qualitative Methods, 3(2). Article 4. Available: http://www.ualberta.ca/~iigm/backissues/3_2/pdf/sadebeck.pdf [14 July, 2008].
- Savicki, V., Lingenfelter, D., & Kelley, M. (1996). Gender language style and group composition in Internet discussion groups. Journal of Computer-Mediated Communication, 2. Available: www.ascusc.org/jcmc/vol2/issue3/savicki.html. [2006, Jan, 15]
- Savicki, V., Kelley, M., & Ammon, B. (2002). Effects of training on computer-mediated communication in single or mixed gender small task groups. Computers in Human Behavior, 18, 257–269.
- Savicki, V., Lingenfelter, D., & Kelly., M. (2004): Gender language style and group composition in Internet discussion groups. Journal of Computer-Mediated Communication, 10 (2). Available: <http://jcmc.indiana.edu/vol2/issue3/savicki.html>. [2006, Jan. 15].
- Savicki, V., & Kelley, M. (2000). Computer mediated communication: Gender and group composition. Cyber Psychology & Behavior, 3, 817-826.

- Schiffrin, D. (1994). Approaches to Discourse. Oxford: Blackwell.
- Searle, J. 1969. Speech Acts: An Essay in the Philosophy of Language. Cambridge: Cambridge University Press.
- Sergertad, Y. H. (2002). Use and Adaptation of Written Language to the Conditions Of computer-mediated Communication. PhD Thesis. Department of Linguistics, Goteborg University, Sweden.
- Sheridan T. B. (1992). Musings on telepresence and virtual presence, Presence: Teleoperators and Virtual Environments 1 120-125.
- Short, J., Willims, E., & Christie, B. (1976). The Social Psychology of Telecommunications. London: John Wiley & Sons.
- Silva, L., Mousavidin, E., & Goel, L. 2006). Social Inclusion: Societal and Organizational: Implications for Information Systems. In E., Trauth, D., Howcroft, T., Butler, B., Fitzgerald, & J. DeGross (Eds). IFIP International Federation for Information Processing. (pp. 295-316) Boston: Springer
- Siegel, J., Dubrovsky, V., Kiesler, S., & McGuire, T. (1986). Group processes in computer-mediated communication. Organizational Behavior and Human Decision Processes, 37, (pp. 147-187).
- Smith, C., McLaughlin, M., & Osborne, K. (1997). Conduct controls on Usenet. Journal of Computer-Mediated Communication, 2(4). Available: <http://www.ascusc.org/jcmc/vol2/issue4smith.html>. [2007, March 3]
- Spitzberg, B. H. & Cupach, W. R. (1984). Interpersonal Communication Competence Berverly Hills, CA: Sage
- Sproull, L., & Kiesler, S. (1986). Reducing social context cues: Electronic mail in organizational communication. Management Science, 32, (pp. 1492-1512).
- Steuer, J. (1993). Defining virtual reality: Dimensions determining telepresence. SocialResponses to Communication Technologies (SRCT). Available: <http://www.presence-research.org/papers/steuer92defining.pdf>. [2007, Aug. 25].
- Stolterman, E., Agren, P-O., & Croon, A. (1997). Virtual communities: Why and how are they studied. Virtual Communities (VIRCOM). Available: <http://www.informatik.umu.se/nlrg/whyhow.html> [2007, Aug. 25].
- Swales, J. M. (1990). Genre Analysis: English in Academic and Research Settings. Cambridge: Cambridge University Press.
- Tan, A. (2006). Does Scaffolded Blogging Promote Preservice Teacher Reflection? Examining the Relationships between Learning Tool and Scaffolding in a Blended

- Learning Environment. Thesis, Indiana University. ProQuest Information and Learning Company.
- Tan, Jun-E., & Ibrahim, Z. (2008). Blogging and Democratization in Malaysia – A New Civil Society in the Making. Petaling Jaya, Malaysia: SIRD.
- Tannen, D. (1990) You Just Don't Understand: Women and Men in Communication. New York: William Morrow.
- Taylor, E. W. (1994). Intercultural competency: A transformative learning process. Adult Education Quarterly, 44(3) 154-174.
- Thayalan X., & Mohd. Noor, F.N. (2006). The Transactional View of Blogs for Intercultural Communication. Proceedings of the 6th SEAAIR Annual Conference (pp.126-130). Malaysia: Langkawi.
- Thurmond, V. A. (2003). Examination of Interaction Variables as Predictors of Students' Satisfaction and Willingness to Enroll in Future Web-based Courses. PhD dissertation University of Kansas Medical Center, Kansas City, KS. ProQuest Information and Learning Company.
- Torres W. M (2005). Voyages and Ethnicity Across Reordered Frontiers: Conflict Resolution and Leadership in the Dynamics of Ethnic Identity Formation Among the Sama Dilaut of Semporna. Economic Prospects, Cultural Encounters and Political Decisions : Scenes in a Moving Asia (East and Southeast) The Work of the 2002/2003 API Fellows. Nippon Foundation - Asian Public Intellectuals Program, Tokyo.
- Thomson, R., & Murachver, T. (2001). Predicting gender from electronic discourse. British Journal of Social Psychology, 40, 193-208.
- Tu, C. H., & McIsaac, M. (2002). The relationship of social presence and interaction in online classes. The American Journal of Distance Education, 16(3) 131-150.
- Tyler, S. (1999). Communication: A Foundation Course. Australia: Pearson Education.
- Vanfossen, B. (1996). Gender differences in communication. Institute for teaching and research on women. Towson, MD: Towson University. Available: <http://www.towson.edu/vanfoss/wmcomm.htm>. [2006, March 14]
- Verderber, K.S., & Verderber, R. F. (2004). Inter-Act. Using Interpersonal Skills (10th ed.). Oxford University Press.
- Walther, J. B. (1996). Computer-mediated communication: Impersonal, interpersonal, and hyperpersonal interaction. Communication Research, 23 (1), (pp. 3-43).
- Wardhaugh, R. (1998). An Introduction to Sociolinguistics. Oxford: Blackwell Publishers.

- Werner, J. S., & James, W. T. (2000). Communication Theories: Origins, Methods, and Uses in the Mass Media (5th ed.). White Plains, New York: Allyn and Bacon Inc.
- Wilson, P. J. (1967). A Malay village in Malaysia. New Haven, CT: Hraf Press.
- Witmer, D. F., & Katzman, S. L. (1997). On-line smiles: Does gender make a difference in the use of graphic accents? Journal of Computer Mediated Communication, 2 (4). Available: <http://www.ascusc.org/jcmc/vol2/issue4/witmer1.html>. [2006, June 7].
- Wojahn, P. G. (1994). Computer-mediated communications: The great equalizer between men and women. Technical Communications, 41, 747–52.
- Womack, D.F. (1990). Applied communications research in negotiation: Implications for practitioners. In M.A. Rahim (Ed.). Theory and Research in Conflict Management (pp. 32-53). New York: Praeger.
- Wong, A. (2004). Cyberself: Identity, language and stylization on the Internet. In D. Gibbs & K. Krausse (Eds.). Cyberlines: Language and Cultures on the Internet (pp. 175-206). Australia: James Nicholas.
- Woods, R. & Ebersole, S. (2003) Social networking in the online classroom: Foundations of effective online learning. EJournal of Online Learning and Teaching, 12-13 (1). Available: <http://jolt.merlot.org/vol3no3/vesely.htm>. [2008, Jan 8].
- Wood, J. T. (2004). Interpersonal Communication: Everyday Encounters. Singapore: Thomson Wadsworth.
- Zakaria, N & Cogburn, D. (2007). Are we really different or simply unique? Understanding online intercultural communication behaviours during globally distributed collaboration. Paper presented at the annual meeting of the International Communication Association, TBA, San Francisco, CA, May 23, 2007. Available: http://www.allacademic.com/meta/p170026_index.html. [2008, July 7].
- Zheng, D. (2006). Affordances of 3D Virtual Environments for English Language Learning: An Ecological Psychological Analysis. PhD. Thesis, University of Connecticut
- Zhou Y., & Davis, J. (2006). Analysis of Weblog Link Structure - A Community Perspective. In Joaquim Filipe, José Cordeiro, Vitor Pedrosa, (Eds.). Lecture Notes in Business Information Processing. (pp.307-320). Springer.